

**E  
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EDU**

**Regional  
CE Event**



**Certification and Education  
for Eye Care Excellence**

*In Cooperation With:*



# EYEXchange Dallas

**MAY 3-4, 2024**

**Omni Dallas Hotel  
555 S Lamar St, Dallas, TX 75202**

REGISTRATION CLOSES APRIL 26, 2024

Continuing Education for Allied Ophthalmic Personnel



# EYEXchange Dallas | May 3–4, 2024

Omni Dallas Hotel | Dallas, TX

Ryann E. Ostrander, COA, OSA

Program Chair



Certification and Education for Eye Care Excellence

7 IJCAHPO CE Credits

## Friday, May 3, 2024

12:00–12:30 p.m.

### REGISTRATION AND CLASSROOM: ARTS DISTRICT 3

12:30–4:00 p.m.

### COA CERTIFICATION EXAM PREP COURSE

*Christine McDonald, COE, COA, ROUB, OSC, CTC, OCS*

This course is designed to prepare the attendee for the IJCAHPO COA multiple-choice certification exam. This prep course will provide a general review of all content areas covered in the COA certification examination.

*Disclaimer: IJCAHPO does not require nor guarantee a passing score on the COA, COT, or COMT examinations with the purchase of and participation in the IJCAHPO COA, COT, or COMT certification examination preparation courses. Course material is based on the instructor's interpretation of the content areas outlined in the IJCAHPO Criteria for Certification and Recertification Handbook. The instructors of this review course have no direct knowledge of the specific certification exam questions.*

## Saturday, May 4, 2024

7:30–8:00 a.m.

### REGISTRATION: KATY TRAIL PRE-FUNCTION | CLASSROOM: GREENVILLE

8:00–9:00 a.m.

### OCULOPLASTIC AND ORBITAL SURGERY: A PEDIATRIC PERSPECTIVE

*Katherine Williams, MD (1 IJCAHPO CE Credit)*

A focused lecture delineating the key aspects of examination, diagnosis and management of oculoplastic conditions in the pediatric patient population.

9:00–10:00 a.m.

### OPTIMIZING PATIENT FLOW FOR TECHNICIANS

*Christine McDonald, COE, COA, ROUB, OSC, CTC, OCS (1 IJCAHPO CE Credit, CEP: CA BRN-1)*

Patient flow can be a challenge for most; however, by applying a thought-out and systematic approach, one can achieve their practice goals. This course will assist the technician and clinical staff with collaborating as a team to formulate simple solutions to complex problems, such as patient flow.

10:00–10:15 a.m.

### BREAK

10:15–10:45 a.m.

### WHEN MEDICAL PROCEDURES ARE SUCCESSFUL, BUT PATIENTS STILL STRUGGLE: HOW HADLEY HELPS!

*Kirby Lindgren (0.5 IJCAHPO CE Credit)*

Diseases like macular degeneration, glaucoma, or diabetic retinopathy are treatable, but most patients face vision changes that are permanent and make everyday life challenging. Learn what struggles remain for your patients, what the AAO Standard of Care is, and how Hadley's whole person approach to rehab can transform their health and happiness.

10:45–11:15 a.m.

### WHAT IT TAKES TO BECOME A SUPER TECH

*Christine McDonald, COE, COA, ROUB, OSC, CTC, OCS (0.5 IJCAHPO CE Credit)*

Whether you're a new ophthalmic tech or have been in the field for a while, this course will review the principles of what it takes to be a super successful ophthalmic technician, how to avoid the pitfalls that may arise, and how to handle them when they do.

11:15 a.m.–12:15 p.m.

### DIAGNOSTIC EFFICIENCY, BE PART OF THE SOLUTION

*Sonya Dakin, COT (1 IJCAHPO CE Credit, CEP: CA BRN-1)*

In our current climate of more patients per hour than technicians, it is becoming increasingly difficult to complete our assignments and see patients in a timely manner. Technology improvements have insisted that we grow with them. How do you juggle all of the added technology, provide quality care, and see your patients on time?

12:15–12:45 p.m.

### LUNCH: KATY TRAIL

12:45–1:45 p.m.

### PRESBYOPIA: EVERYTHING OLD IS NEW AGAIN!

*Vasudha Panday, MD (1 IJCAHPO CE Credit, CEP: CA BRN-1)*

For most of us, unless we actually find the fountain of youth, presbyopia is unavoidable. Fortunately, there are many alternatives for dealing with this inevitability. This course will discuss some of the standard methods of correction and some of the newer approaches to achieving clear vision at all distances.

1:45–2:45 p.m.

### PREMIUM IOLS: WHAT'S NEW

*Vasudha Panday, MD (1 IJCAHPO CE Credit, CEP: CA BRN-1)*

This course will update learners on advances in premium intraocular lens (IOL) technology. The focus will be on the US market and what is new and different in the available technology.

2:45–3:45 p.m.

### LESSONS LEARNED FROM CLOSED CLAIMS: WHEN PROTOCOLS FAIL

*Michelle Pineda, MBA (1 IJCAHPO CE Credit)*

Using actual medical malpractice claims, this course will discuss the importance of safety protocols and patient harm and liability risk that is created when they are not followed.

3:45 p.m.

### ADJOURN

ALL TIMES ARE CENTRAL TIME.

# Registration Form

Registration form may be duplicated. Please use one form per registrant.

**EYEXchange Dallas**  
**May 3-4, 2024**  
**7 IJCAHPO CE Credits**

## Registration and Cancellation Deadline: April 26, 2024, 12:00 p.m. Central Time

### HANDOUTS

A link to course handouts will be emailed to registrants the Monday prior to the meeting date, as they are not provided on-site. Handouts are available for two weeks.

### CANCELLATIONS/REFUNDS

All cancellations and requests for refunds must be received by IJCAHPO in writing. A processing fee of \$75 is deducted from each cancelled registration to cover a portion of the costs IJCAHPO incurs.

### RESERVATIONS

TMA has secured a discounted room rate of \$239 for TexMed 2024. This rate is available until Tuesday, April 16, 2024 or until the room block is full. <https://www.omnihotels.com/hotels/dallas/meetings/texmed-2024-05022024>

### PARKING

Self-Parking is \$25 a day; Valet parking is \$40 a day.

### SPECIAL ACCOMMODATIONS

IJCAHPO provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for special accommodations. Specific special accommodations should be related to functional limitations. Please include additional supporting documentation from the medical professional who diagnosed the condition. It is essential that the documentation of the disability provide a clear explanation of the current functional limitation(s) and a rationale for the requested accommodation. We cannot ensure the availability of appropriate accommodations without prior indication of need.

### DIETARY RESTRICTIONS

If you have any dietary restrictions, please let us know so that we may seek an accommodation in our menu.

*For additional information regarding registration, contact IJCAHPO at 800-284-3937, e-mail [registrations@jcahpo.org](mailto:registrations@jcahpo.org), or visit [www.jcahpo.org](http://www.jcahpo.org).*

Please **PRINT** clearly using blue or black ink.

Name \_\_\_\_\_ Professional Credentials \_\_\_\_\_

IJCAHPO ID# \_\_\_\_\_ Date of Birth (mm/dd/yy) \_\_\_\_\_

### Home Address

City \_\_\_\_\_ State (Province) \_\_\_\_\_ Zip (Postal Code) \_\_\_\_\_ Country \_\_\_\_\_

Home Telephone \_\_\_\_\_ E-mail (required for handouts/evaluations) \_\_\_\_\_

### Practice/Business

Address \_\_\_\_\_

City \_\_\_\_\_ State (Province) \_\_\_\_\_ Zip (Postal Code) \_\_\_\_\_ Country \_\_\_\_\_

Work Telephone \_\_\_\_\_ Fax \_\_\_\_\_

### What race or ethnicity do you identify most with?

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Hispanic or Latino                        | <input type="checkbox"/> Multiracial or Multiethnic |
| <input type="checkbox"/> Asian or Asian American          | <input type="checkbox"/> Native Hawaiian or Other Pacific Islander | <input type="checkbox"/> Other _____                |
| <input type="checkbox"/> Black or African American        | <input type="checkbox"/> White or Caucasian                        | <input type="checkbox"/> Prefer Not to Answer       |

### PAYMENT INFORMATION

- Check enclosed (payable to **IJCAHPO**; U.S. Funds)  VISA  MasterCard  Discover  American Express

The following information is required to process credit card orders:

A \$50 fee will be assessed for declined checks and declined credit cards.

\_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_-  
Credit Card Number

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Security Code      Expiration Date      Cardholder's Zip Code

\_\_\_\_\_  
Cardholder's Address

\_\_\_\_\_  
Name as it appears on credit card (please print)

\_\_\_\_\_  
Cardholder's Signature

**REGISTER ONLINE** at <http://store.jcahpo.org/calendarschedule.aspx> (preferred)  
**MAIL form and payment to IJCAHPO**, 2025 Woodlane Drive, St. Paul, MN 55125  
**FAX completed form to 651-731-0410** (credit card orders only)

### I wish to register for:

All check payments must be in U.S. funds and drawn on a U.S. bank.

**IJCAHPO CERTIFIED (INDIVIDUAL)** ..... \$140

**OTHER REGISTRANTS (INDIVIDUAL)**.....\$175

**COA EXAM PREP COURSE**.....\$55

Please add a contribution to the  
IJCAHPO Education and Research Foundation..... \$ \_\_\_\_\_

**TOTAL \$** \_\_\_\_\_

### CONTINUING EDUCATION CREDITS

This program has been accredited for 7 IJCAHPO CE Credits. IJCAHPO Continuing education credits earned will be posted on your account at [www.jcahpo.org](http://www.jcahpo.org) approximately 4-6 weeks after the program for participants who complete evaluation forms.

**NOTE: Attendance is monitored for each hour of instruction. Participants absent for more than 15 minutes of any given hour will not receive credit for that hour.**

Along with CE credits awarded by JCAHPO, each course lists contact hours awarded by the California Board of Registered Nursing (CA BRN), if applicable. Provider approved by the California Board of Registered Nursing, Provider Number 13516, for 4 contact hours.

IN CASE OF EMERGENCY, PLEASE NOTIFY:

\_\_\_\_\_  
Name      Telephone Number