Continuing Education
for Allied Ophthalmic Personnel

Costa Mesa, CA
Regional CE Program

Early Registration
Open Until
February 21, 2020

March 7, 2020
The Westin South Coast Plaza
686 Anton Blvd,
Costa Mesa, CA 92926

Certification and Education for Eye Care Excellence
Friday, March 6, 2020 - COT Certification Exam Prep Course
The Westin South Coast Plaza | San Gabriel Room

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<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>7:30-8:00 a.m.</td>
<td>REGISTRATION AND CONTINENTAL BREAKFAST: COSTA MESA BALLROOM</td>
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| 8:00-9:00 a.m. | KEYS TO PATIENT SATISFACTION  
Gayle Howard, MD, PhD  
This course will be an in-depth discussion of patient satisfaction with tips and tools for allied personnel to create and maintain the best patient experience in the clinic and work environment for technicians and doctors while providing great medical care. It will review why patient satisfaction is important to everyone and the main barriers to achieving great experiences. |
| 9:00-10:00 a.m. | WHAT IT MEANS TO BE A GOOD TECH FOR YOUR DOCTOR  
Gayle Howard, MD, PhD, and Barbara Harris, PA, MBA, COT, OSC  
An interactive course with tips and pearls from the physician point of view and in the technician’s point of view. |
| 10:00-10:15 a.m. | BREAK |
| 10:15-11:15 a.m. | TRAUMATIC JUVENILE CATARACT FROM “APING” AROUND  
Christopher Heichel, MD, FACS  
Discussion of complexities surrounding surgery in a not-so-typical patient in a not-so-typical environment. Participant should gain knowledge and insight into general surgical considerations (pre-operative, intra-operative, and post-operative) as they apply to every patient, even the unsuspected patient. |
| 11:15 a.m.-12:15 p.m. | TRIAL AND ERROR IN CLINICAL TRIALS  
Jacqueline Whinery, COA, OCS  
This course will describe the instructor’s experience of what worked and didn’t work for her as a new clinical research coordinator. It will explore basic clinical research site requirements and timeframes for testing, data entry, and regulatory paperwork. |
| 12:15-1:00 p.m. | LUNCH: SANTA ANA ROOM |
| 1:00-2:00 p.m. | MICROBES AND THEIR MODES OF TRANSMISSION  
Barbara Harris, PA, MBA, COT, OSC  
This course will discuss the major classifications of microorganisms that affect the ocular tissues and various modes of transmission. |
| 2:00-3:00 p.m. | HOW TO TALK TO PATIENTS ABOUT GLAUCOMA  
Neil Choplin, MD  
This course is designed to dispel some myths about glaucoma, discuss current concepts regarding glaucoma and its management, and provide some insight into how to talk to patients who are suspected of having, or have been diagnosed with glaucoma. |
| 3:00-4:00 p.m. | OPHTHALMIC IMAGING IN 2020  
Dirk-Uwe Bartsch, PhD, FARVO  
This course will cover a review of the different retinal imaging technologies that are currently used. The topics will cover scanning laser ophthalmoscopy, optical coherence tomography and fluorescein angiography as well as OCT angiography. The course will describe the differences between the devices and what advantages and disadvantages the different devices have. |
| 4:00 p.m. | ADJOURN |

Program Chair: Barbara Harris, PA, MBA, COT, OSC

Saturday, March 7, 2020
The Westin South Coast Plaza | Costa Mesa Ballroom

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<td>7:30-8:00 a.m.</td>
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<td>12:00-12:30 p.m.</td>
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| 12:30-4:00 p.m. | COT CERTIFICATION EXAM PREP COURSE (3 CREDITS)  
Barbara Harris, PA, MBA, COT, OSC  
Prerequisite: COA certification or proof of enrollment in an accredited COT program required. Verification from the program director will be required.  
Description: An interactive course designed to prepare the attendee for the IJCAHPO COT written certification exam. This prep course will cover all areas included in the ICAHPO core certification content. An introduction to the simulation component will be provided. All attendees will receive a free copy of the IJCAHPO COT® Study Guide. |
| 4:00 p.m. | ADJOURN |

Disclaimer: Course material is based on the instructor's interpretation of the content areas outlined in the IJCAHPO “Criteria for Certification,” and the instructors of this review course have no direct knowledge of the specific certification questions.
## Registration Form

Registration form may be duplicated. Please use one form per registrant.

**Costa Mesa Continuing Education Program**
**Saturday, March 7, 2020**

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### I wish to register for:

All check payments must be in U.S. funds and drawn on a U.S. bank.

**BY FEBRUARY 21**

- **EARLY Individual Registration:**
  - IJCAHPO Certified (individual) .................................................. $165
  - Other Registrants (individual) .................................................. $185

- **EARLY Group Discount Registration (3 or more):**
  - IJCAHPO Certified (group) .................................................. $155
  - Other Registrants (group) .................................................. $175

**ON OR AFTER FEBRUARY 22**

- **Individual Registration:**
  - IJCAHPO Certified (individual) .................................................. $215
  - Other Registrants (individual) .................................................. $235

- **Group Discount Registration (3 or more):**
  - IJCAHPO Certified (group) .................................................. $205
  - Other Registrants (group) .................................................. $225

- **COT Certification Exam Prep Course on Friday, March 6** .................. $55

- **Please add a contribution to the JCAHPO Education and Research Foundation.** ........................................ $________

**TOTAL $________**

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*** Must be postmarked before date.**

**Active Military, VA employees, and Veterans receive the IJCAHPO rate.**

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**REGISTER ONLINE at http://store.jcahpo.org/calendarschedule.aspx (preferred)**  
**MAIL form and payment to IJCAHPO, 2025 Woodlane Drive, St. Paul, MN 55125**  
**FAX completed form to 651-731-0410 (credit card orders only)**

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**Special accommodations:** IJCAHPO provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for special accommodations. Specific special accommodations should be related to functional limitations. Please include additional supporting documentation from the medical professional who diagnosed the condition. It is essential that the documentation of the disability provide a clear explanation of the current functional limitation(s) and a rationale for the requested accommodation.

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Please **PRINT** clearly using blue or black ink.

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### IJCAHPO ID#

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### PAYMENT INFORMATION

- [ ] Check enclosed (payable to IJCAHPO; U.S. Funds)  
- [ ] VISA  
- [ ] MasterCard  
- [ ] Discover  
- [ ] American Express

The following information is required to process credit card orders:

- Credit Card Number: .................................................
- Security Code: ........................................................
- Expiration Date: / ____________________
- Cardholder’s Zip Code: ...........................................

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**IN CASE OF EMERGENCY, PLEASE NOTIFY:**

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**Cardholder’s Address:**

Name as it appears on credit card (please print)

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**IJAHPO® 2025 Woodlane Drive, St. Paul, MN 55125 • 800-284-3937 • Fax 651-731-0410 • www.jcahpo.org**
General Information

For additional information regarding registration, contact IJCAHPO at 800-284-3937, e-mail registrations@jcahpo.org, or visit www.jcahpo.org.

HANDOUTS
A link to course handouts will be e-mailed to registrants one week prior to the meeting date, as they are not provided on-site. Handouts are available for two weeks.

NOTE: WiFi access not provided by IJCAHPO.

CANCELLATIONS/REFUNDS
All cancellations and requests for refunds must be received by IJCAHPO in writing. A processing fee of $75 is deducted from each cancelled registration to cover a portion of the costs IJCAHPO incurs.

CONTINUING EDUCATION CREDITS
IJCAHPO and CA BRN continuing education credits have been approved for this meeting. Continuing education credits earned will be posted on your account at www.jcahpo.org approximately 4-6 weeks after the program for participants who complete evaluation forms.

NOTE: Attendance is monitored for each hour of instruction. Participants absent for more than 15 minutes of any given hour will not receive credit for that hour.

LOCATION
The Westin South Coast Plaza
686 Anton Blvd
Costa Mesa, CA 92926

RESERVATIONS
For reservations, please call 714-540-2500 or go to https://www.marriott.com/hotels/travel/snawi-the-westin-south-coast-plaza-costa-mesa/

PARKING
Self-Park is $12 for the day.

Clinic CE SUBSCRIPTION
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The Best Value & Richest Content For Educating Your Team
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